PRIVACY POLICY MODEL FOR MOBILE APPLICATIONS

This privacy policy governs your use of the software application RVC Clinical Assistant App ("Application") for mobile devices that was created by RVC. The Application is a medical device intended for professional use by healthcare staff. It is intended to acquire images (no video), with live preview, using applicable camera apps of supported mobile devices. Acquired images are stored in RVC Clinical Assistant database and fileshare on the server, immediately after acquisition. Also all relevant patient and study data can be viewed.

WHAT INFORMATION DOES THE APPLICATION OBTAIN AND HOW IS IT USED?

User Provided Information

The Application does not obtain the information you provide when you download and register the Application to your organisation's domain.

When you register with us and use the Application, you generally provide (a) your user name and, password and link to your organisation's server; (b) information you enter into our system when using the Application, such as acquired images;

We will not store or use the information you provided to us. Information that you provide is only stored at the server of your healthcare organisation and is not accessible by us. The only information that you provide which is stored is the essential information to enable you to log in to our application in order to use it. Acquired images are immediately transferred to the server of your healthcare organisation (and nowhere else) and deleted from the mobile device directly afterwards. These images and accompanying data is not accessible by us, it is only accessible by professionals within your organisation with sufficient access rights. All relevant patient and study data will be shown on the mobile device via an on the fly request to your organisation's server and will never be stored locally or transferred elsewhere.

Automatically Collected Information

In addition, the Application will not collect any information automatically, including, but not limited to, the type of mobile device you use, your mobile devices unique device ID, the IP address of your mobile device, your mobile operating system, the type of mobile Internet browsers you use, and information about the way you use the Application.

DOES THE APPLICATION COLLECT PRECISE REAL TIME LOCATION INFORMATION OF THE DEVICE?

This Application does not collect precise information about the location of your mobile device.

DO THIRD PARTIES SEE AND/OR HAVE ACCESS TO INFORMATION OBTAINED BY THE APPLICATION?

Information obtained by the application will not be visible to us or third parties, neither will they have access.

WHAT ARE MY OPT-OUT RIGHTS?

You can stop all collection of information by the Application easily by uninstalling the Application. You may use the standard uninstall processes as may be available as part of your mobile device or via the mobile application marketplace or network.

DATA RETENTION POLICY, MANAGING YOUR INFORMATION

We will retain User Provided data being the login, password and server name for as long as you use the Application. If you'd like us to delete User Provided Data that you have provided via the Application, please uninstall the application. Please note that this User Provided Data is required in order for the Application to function, and that this data is only stored at the server of your organisation, not accessible by us.

CHILDREN

The application is explicitly not intended for children.

SECURITY

We are concerned about safeguarding the confidentiality of your information. All confidential User Provided data is stored encrypted. All data that is transferred is transferred via TLS.

CHANGES

This Privacy Policy may be updated from time to time for any reason. We will notify you of any changes to our Privacy Policy by posting the new Privacy Policy here. . You are advised to consult this Privacy Policy regularly for any changes, as continued use is deemed approval of all changes.

YOUR CONSENT

By using the Application, you are consenting to the processing of your information as set forth in this Privacy Policy now and as amended by us. "Processing," means storing user credentials, all of which activities will take place at the location of the servers of your healthcare organisation. We shall adhere to all relevant privacy standards of the countries in which we operate.

CONTACT US

If you have any questions regarding privacy while using the Application, or have questions about our practices, please contact us via email at service@rvc.nl.